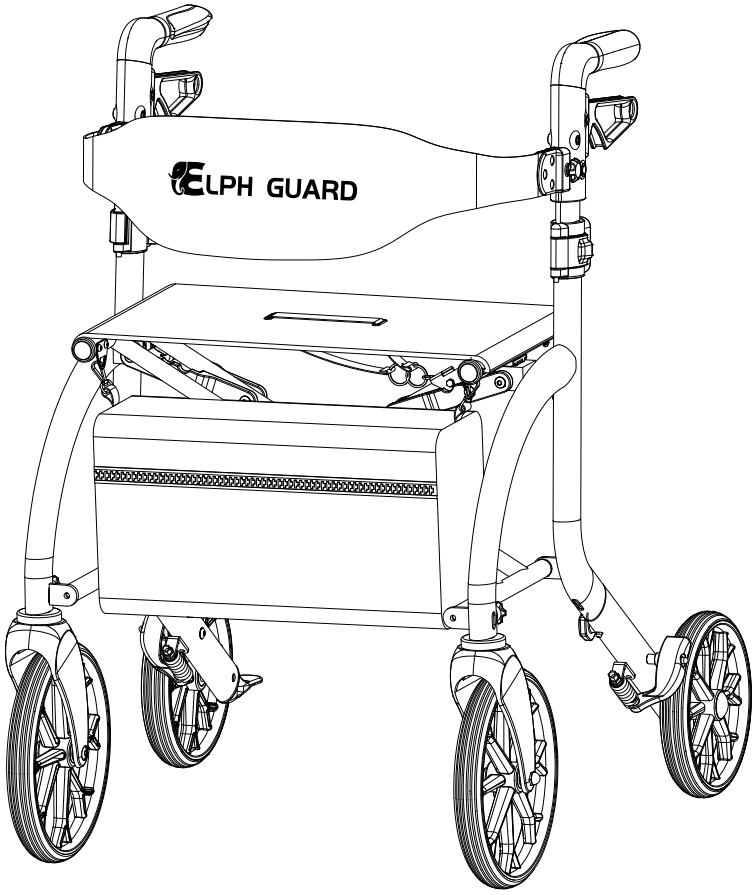
User Manual



Rollator Walkers
Model: EG-02

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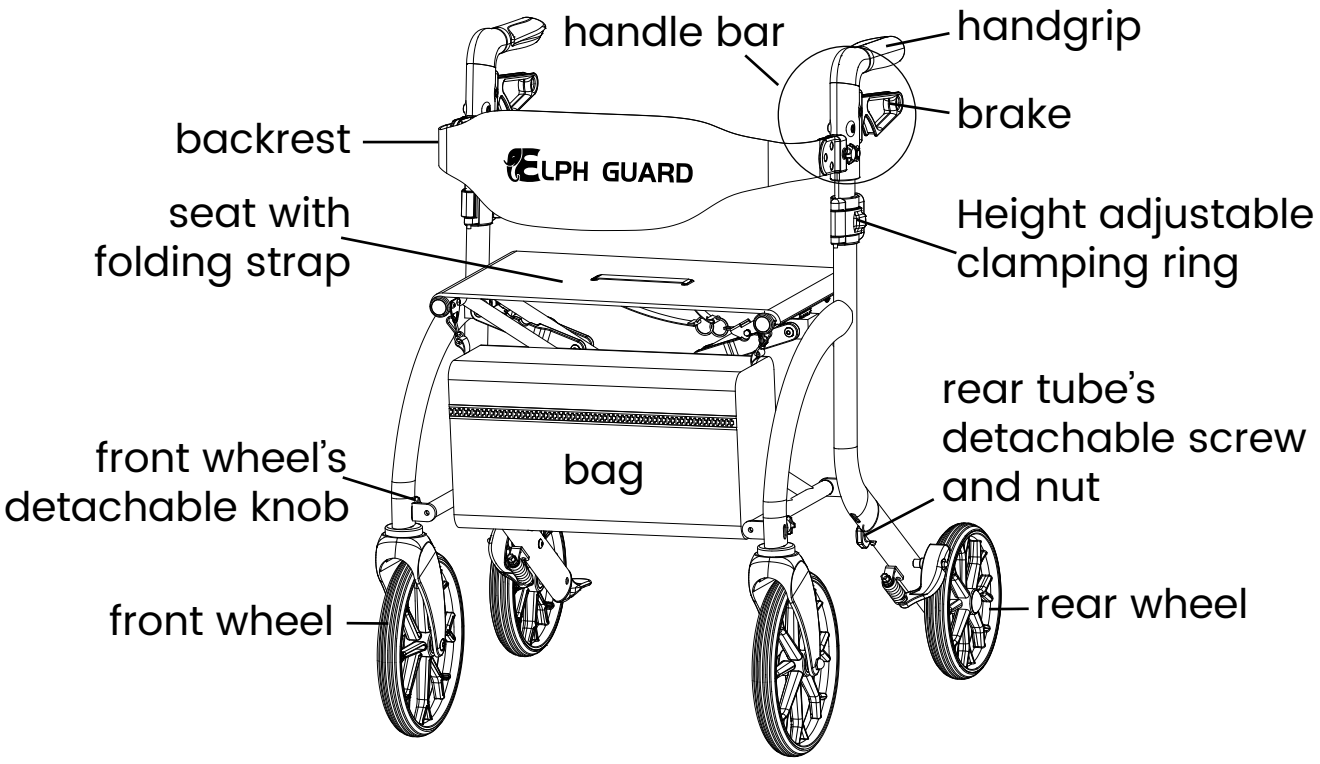
INTRODUCTION

Thank you for purchasing the ELPHGUARD rollator. Read this manual carefully and keep it for future reference. Contact our support team for assistance. Use only as instructed-improper use may cause damage or injury(manufacturer/dealer not liable).

PRODUCT SPECIFICATONS

COMPONENTS OF FOLDABLE ROLLATOR WALKER



Product Specifications

Unfolded dimension:	26.38"(L)x23.62"(W)×32.67"-37.4"(H) 670(L) × 600 (W) × 830mm (H)
Folded dimension:	7.87"(L)x23.62"(W)x32.67"(H) 20(L) ×600(W) × 830mm (H)
Seat height:	21.65"(550mm)
Height adjustable range:	6 levels, 32.68"-37.4" 6 levels, 830mm-950mm
Net weight:	16.9lbs(7.7kg)
Max weight capacity:	300lbs(136kg)
Load capacity of the bag:	11 lbs(5kg)

INSTALLATION STEPS

BEFORE ASSEMBLING THE ROLLATOR WALKER:

1. Carefully remove all packaging materials. Do not use knives or other sharp tools, as they may damage the product or its surface.
2. Check the product for any visible damage. If you notice any damage or suspect a fault, do not use the product. Contact your supplier immediately for assistance.
3. If all parts are in good condition, dispose of the packaging materials in accordance with local waste disposal regulations.

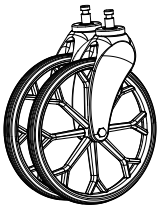
Intended Use

1. This rollator walker is intended for private use only.
2. It is suitable for both indoor and outdoor use.
3. It is not suitable for use on sand, gravel, extremely uneven surfaces, or very steep terrain.
4. It is only suitable for users with a body weight not exceeding 300 lbs.

Please note : This device must be installed correctly before use. The maximum user weight is 136 kg (300 lbs). Do not exceed this weight limit, as doing so may result in injury or damage to the device.

PART LIST

① 1 × Foldable walking aid
② 2 × Handlebars
③ 2 × Rear wheel tubes
④ 2 × Front wheels
⑤ 1 × Backrest
⑥ 1 × Bag
⑦ 3 × Detachable screws for rear wheel tubes (One set is for backup purposes).
⑧ 3 × Front wheel screws and 3 × washers (One set is for backup purposes).
⑨ 2 × Fixing screws for backrest
⑩ 1 × cup holder



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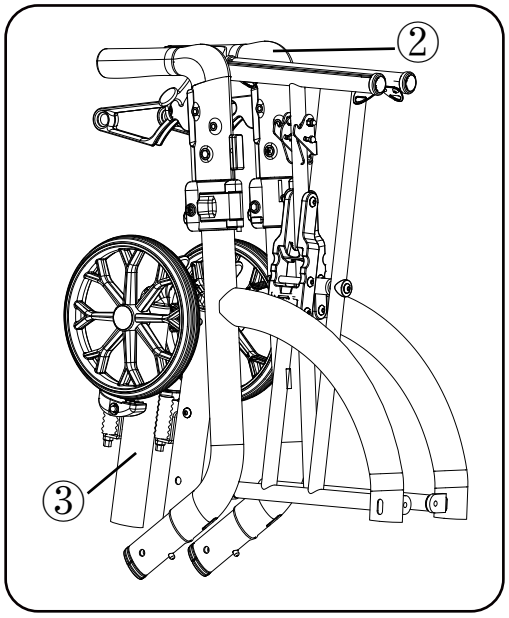

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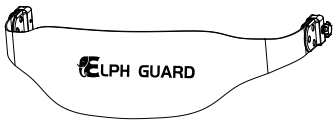

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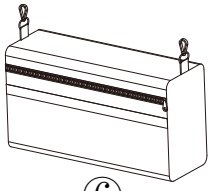

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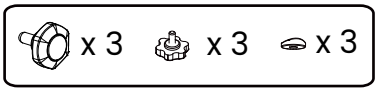

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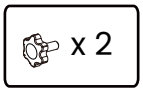


⑨

⑩

Assembling the rollator walkers:

1. Installing the ③ rear wheel tubes (fig. 1)

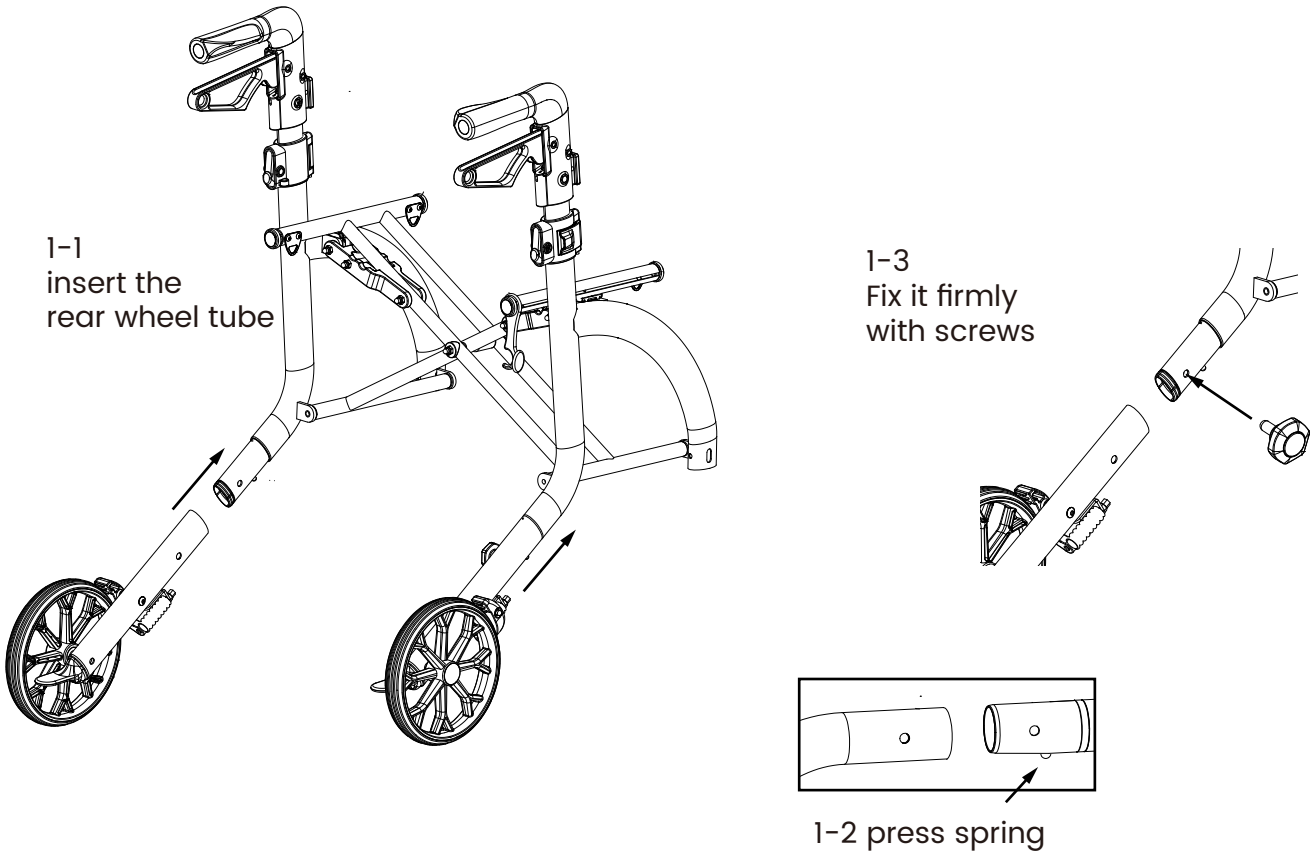
a. Separate the left and right ③ rear wheel tubes.

b. Take one of the ③ rear wheel tubes. Insert the tube into the frame (1-1) while pressing and holding the spring at the bottom of the frame (1-2). Caution: Pinch point.

c. Secure the rear wheel tube with screws. Insert the screws from the outside of the frame and tighten them securely.

d. Repeat these steps on the other side.

fig. 1



2. Installing the ④ Front Wheels

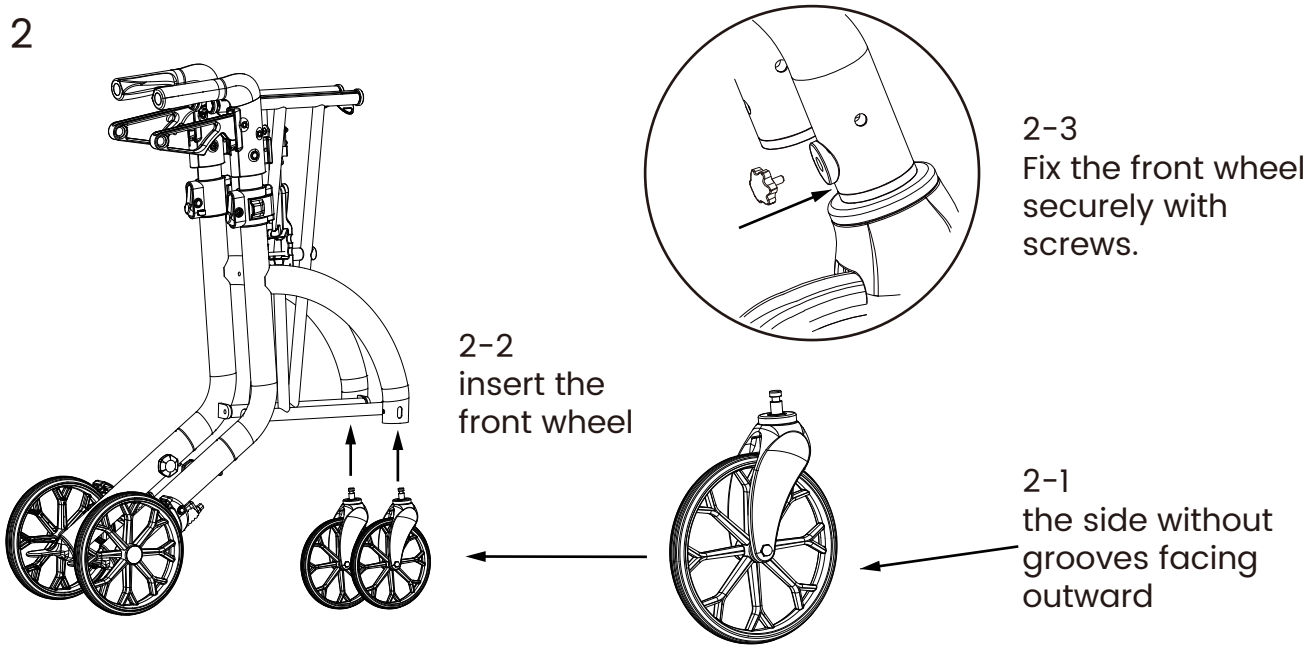
a. Separate the left and right ④ front wheels, with the side without grooves facing outward (2-1).

b. Remove the protective cap from the front wheel and insert the ④ front wheel into the corresponding hole on the frame (2-2).

c. Secure the front wheel with a ⑧ screw (2-3).

d. Repeat these steps on the other side.

fig. 2



3. Grasp the handles and push them to the sides to unfold the rollator (fig. 3).
4. Press down on both sides of the seat frame until firmly clicked open and locked (fig. 4). Please make sure the locking hook under the seat is locked.

fig.3

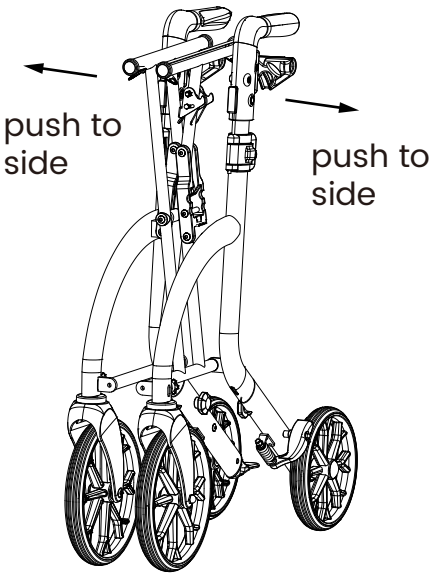
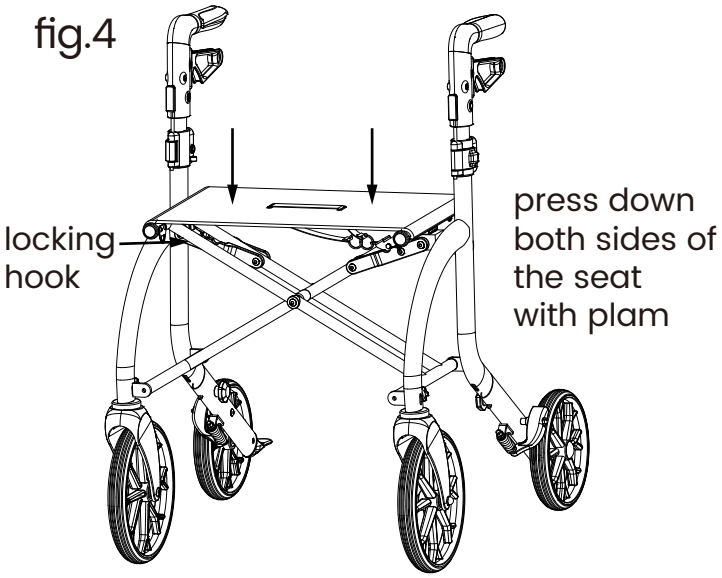


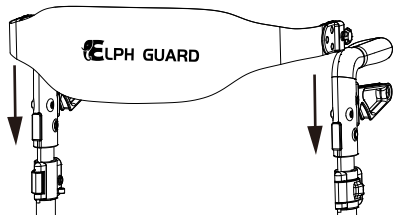
fig.4



Notice:Be careful not to get your hand caught when pressing down. Avoid getting injured.

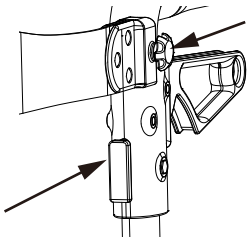
5. Adjust the height of the handles according to the height of the user (see HANDLE HEIGHT ADJUSTMENT).
6. Install the ⑤ backrest (fig.6): Clamp the backrest at a suitable height, Fix the screws to the ends of the backrest.
7. If you want to attach the ⑥ bag to the rollator walker.It is attached to the frame of the by hook (fig.7).

fig.6



6.1 Install the backrest vertically downwards.

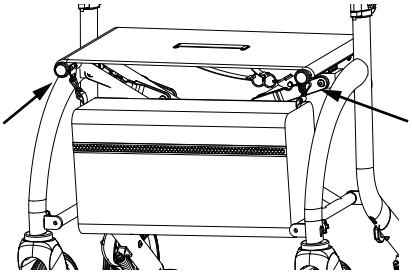
6.2
Fix the backrest in place



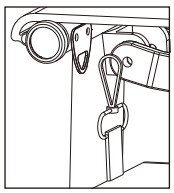
6.3
Tighten the screws

fig.7

7.1
attach the bag hook



7.2
attach the bag hook



FOLDING INSTRUCTION

The rollator walker features a unique patented easy-fold mechanism that allows it to be folded quickly and easily by simply lifting the handle in the center of the seat.
Before use, make sure the seat is pressed down firmly and the mechanism has clicked securely into place.

fig.8

pull up strap

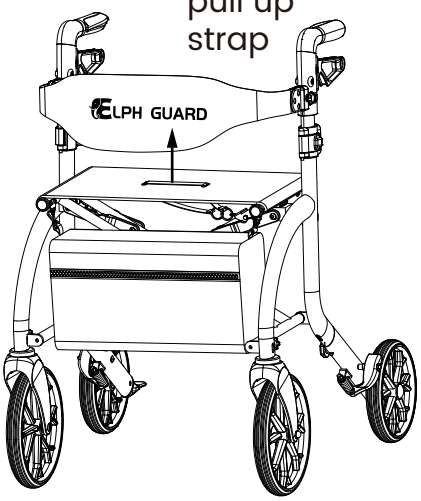


fig.9

fold the seat

fold the seat

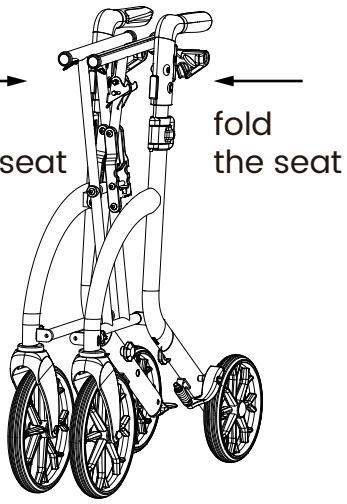
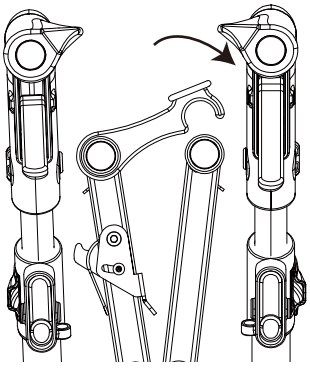


fig.10

Ensure it's fully secured before lifting or storing



Notice: No walking or sitting before folding mechanism is fully engaged.

HEIGHT ADJUSTMENT INSTRUCTIONS

Correct Handle Height

Stand upright close to the rollator walker and let your arms hang loosely at your sides. Then grasp the handles of the rollator walker. If your arms are slightly bent, the handle height is adjusted correctly. If not, adjust the handle height as described below.

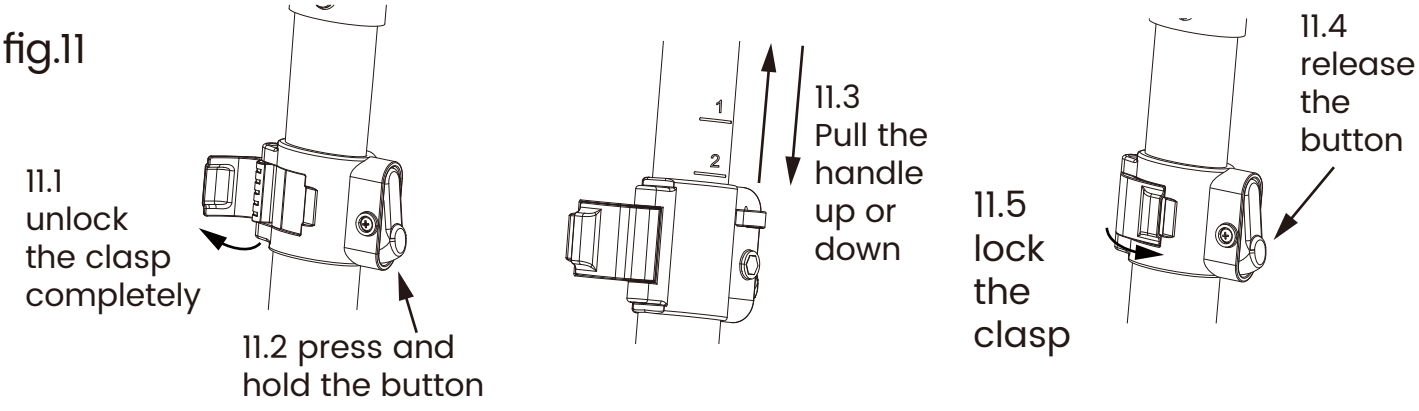
Handle Height Adjustment

The handle height can be easily adjusted to suit the user, with a range from 83 cm (lowest position) to 95 cm (highest position).

1.Unlock the clasp, press and hold the button, and move the handgrip upward or downward.

2.When the handle reaches the desired position, release the button. The handgrip will automatically lock into the next available height position.

fig.11



3.Repeat this process until the desired height is reached. Make sure the handles are securely fixed in place.

4.Repeat the same procedure for the other handle.

DANGER OF INJURY!
Keep hands away from the side braces when folding the rollator walker.

USAGE INSTRUCTION

GENERAL INFORMATION ON USING THE ROLLATOR WALKER

It is essential to observe the following information on using the rollator walker. hese instructions, the safety instructions and the intended use must be strictly observed for safe use!

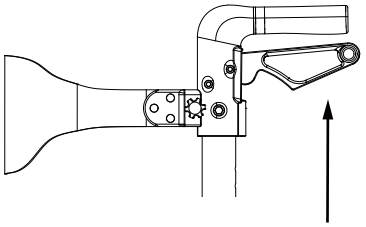
1. WALKING CORRECTLY WITH THE ROLLATOR WALKER

- Check the condition of the rollator walker regularly. Do not use the rollator walker if you notice any visible damage.
- Always check that all screws are tight before using the rollator walker.
- Before use, always check that the brakes are functioning properly.
- The rollator walker is a walking aid. Use it only to support safe walking. Do not use the rollator walker as a wheelchair or for similar purposes.
- Rain, moisture, and dirt may negatively affect the braking performance of the rollator walker.
- Avoid unsuitable surfaces and paths. Do not use the rollator walker on gravel, sand, or other uneven surfaces.
- On sloping paths, the rollator walker may roll faster than your walking speed. There is a risk of falling. Brake sufficiently and walk carefully. Do not sit on the rollator walker on sloping surfaces.
- Always keep the rollator walker close to your body while walking so that it provides proper support and ensures safe walking. If the rollator walker is too far away from your body, it may roll away easily. The same applies if you walk in an excessively bent posture. Risk of falling.
- Sit on the rollator walker only when both parking brakes are engaged and the rollator walker is on a level surface. Do not allow yourself to be pushed while seated, and do not push another person while they are seated on the rollator walker. Risk of falling.

2. USING THE BRAKES

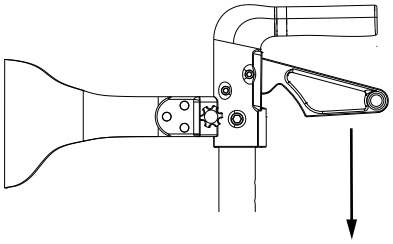
- Using the brakes while walking (fig. 12):
  To reduce your walking speed, pull both handbrake levers toward the handles. Pull harder for a greater braking effect. To reduce the braking effect, carefully release the handbrake levers.
- Locking the brakes (fig. 13):
  Push both handbrake levers downward until they click and remain in the lowered position. The parking brakes are now engaged.

fig.12



pull up to reduce walking speed

fig.13

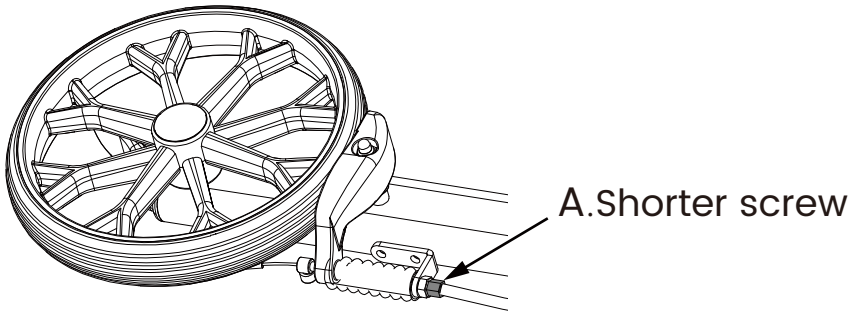


pull down to lock the brake

To ensure safety, always engage both parking brakes before stopping, parking, or especially before sitting down on the rollator walker. Before standing up, check that both parking brakes are still engaged so that you can get up safely.
Releasing the parking brakes: Pull both handbrake levers upward until they release and return to the neutral position. The brakes are now released.

NOTE: The brakes on the rollator walker are factory-set and normally do not require adjustment. The braking performance may become slightly weaker over time; this is normal. If you believe the brakes are no longer functioning correctly, have them repaired by qualified personnel. Do not adjust the brakes yourself unless instructed or assisted by qualified personnel.

fig.14



- Hold the rollator walker firmly when going over obstacles.
- Be especially careful when going down curbs.
- Do not use the rollator walker on stairs.
- Do not tilt the rollator walker more than 5° to either side. Risk of falling.

4. USING THE SEAT CORRECTLY

- Sit on the rollator walker only when both parking brakes are engaged and the rollator walker is on a level surface.
- Do not allow yourself to be pushed while sitting on the rollator walker, and do not push another person while they are sitting on the rollator walker. Risk of falling.
- Do not sit on the rollator walker if the surface is very smooth or slippery. The rollator walker may slip away even if the parking brakes are engaged.
- Only one person may sit on the seat at a time. Observe the maximum load capacity of the rollator walker.
- Always sit in the center of the seat and make sure both feet are touching the ground.

CLEANING

Disinfection is generally not required.
Clean the rollator walker with a soft, damp cloth and, if necessary, a small amount of mild detergent. Then dry the rollator walker thoroughly. After cleaning, allow the rollator walker to air dry for a while so that hard-to-reach areas can dry completely. In particular, the wheels, handles, and brake mechanisms must be completely dry before the rollator walker is used again.
Cleaning as described above will generally not cause corrosion.

DANGER OF DAMAGE!
Never use organic solvents or abrasive cleaners.

CARE & MAINTENANCE

Check the functionality of the rollator walker before each use. In particular, check the following points:

- The brakes are in proper working order, and the brake cables are free from deformation and damage.
- The wheels are in proper working order. All wheels rotate properly, and the front wheels can swivel freely. The tires must not show any significant signs of wear.
- All screw connections are tight.
- The entire rollator walker is free from damage, cracks, and heavy soiling.

Do not use the rollator walker if its proper functionality is not fully guaranteed. Even minor damage or soiling, especially on the brakes, may lead to injury or accidents.

STORAGE & TRANSPORT

Storage: Fold the rollator walker and store it in a dry, well-ventilated area away from stairs and heat sources. Before storage, clean the rollator walker and engage the brakes. Keep it out of reach of children.
Transport: Fold the rollator walker and secure it properly during transport.
The surface temperature may rise when exposed to external heat sources, such as direct sunlight or high ambient temperatures.

SECURITY ADVICE

This rollator walker may pose a danger to children and to persons with reduced physical, sensory, or mental capabilities, as well as to persons lacking experience or knowledge.
Persons with reduced physical, sensory, or mental capabilities, or lacking experience and knowledge, may use the rollator walker only under supervision or after they have been instructed in its safe use and understand the possible hazards.
Keep children away from the rollator walker. Children may tip over the rollator walker and injure themselves.

SAFETY WARNINGS

Do not use the rollator walker while under the influence of substances that impair physical or mental ability.
Use only the provided bag. Do not hang any other bags on the rollator walker.
Do not modify the rollator walker, especially its moving parts.
Use the rollator walker only on sidewalks or suitable walking surfaces.
Avoid use in darkness or in poor visibility conditions.
Children and persons with reduced abilities may use the rollator walker only under supervision. Risk of tipping.

ELPH GUARD

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Made in China