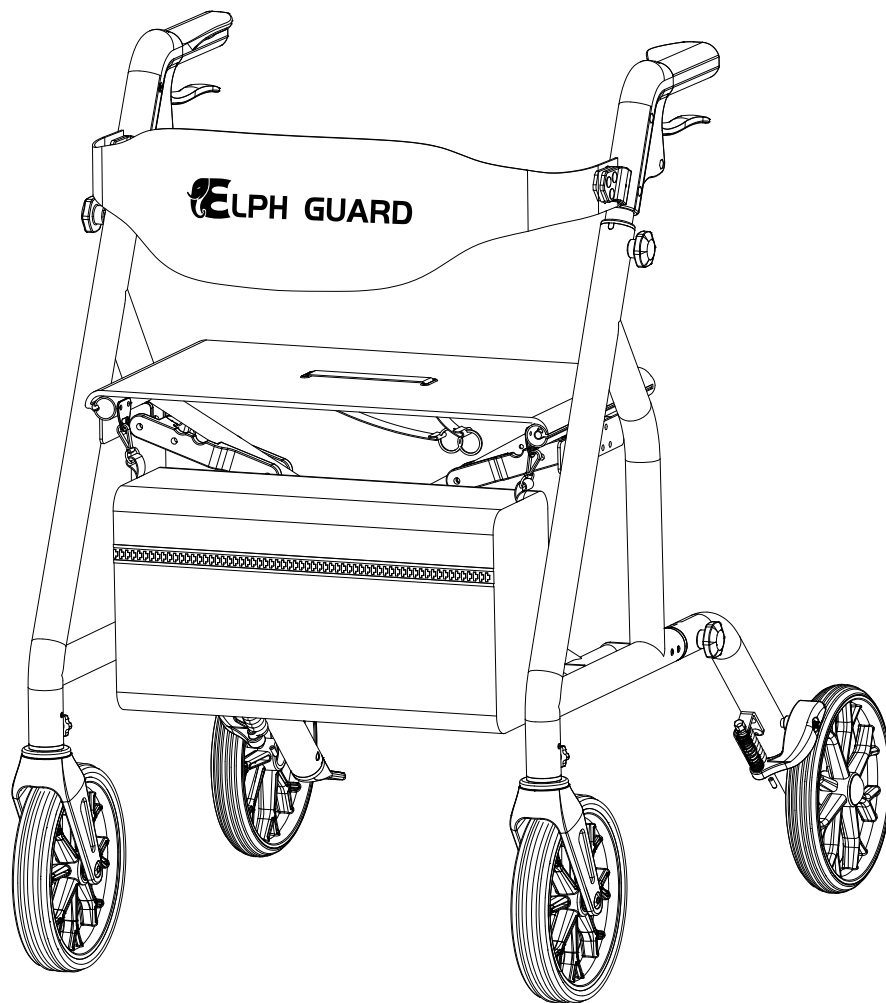


User Manual



Rollator Walkers
Model: EG-01

Contents

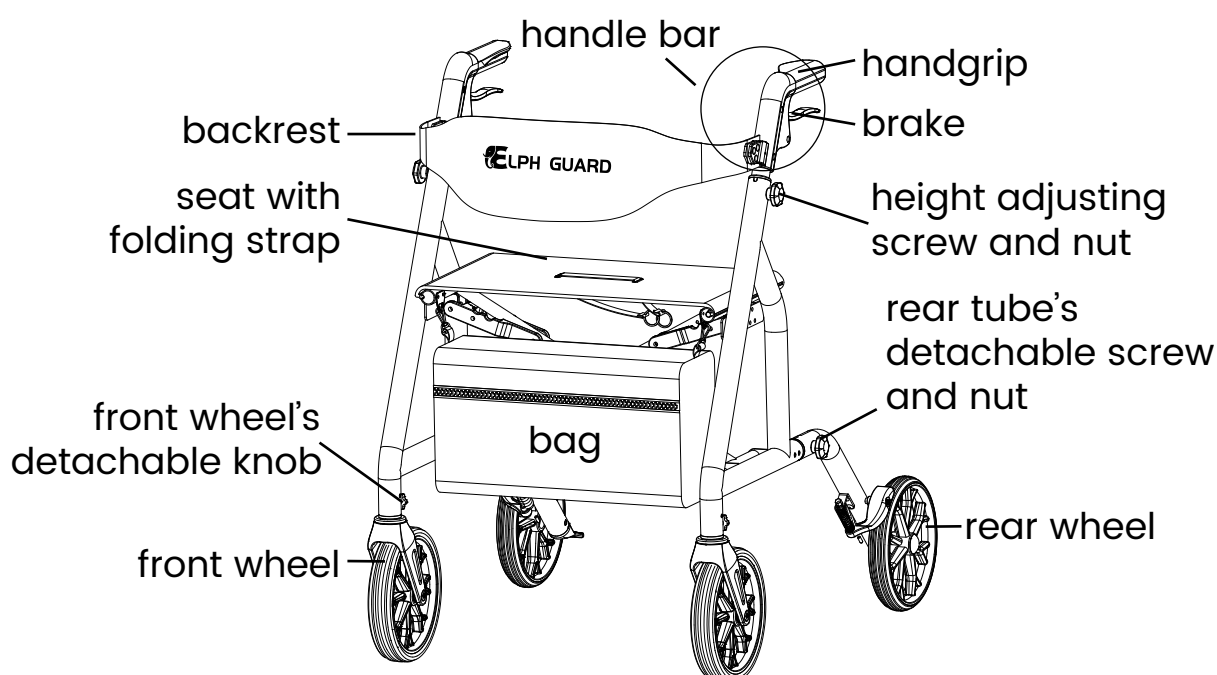
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INTRODUCTION

Thank you for purchasing the ELPHGUARD rollator. Read this manual carefully and keep it for future reference. Contact our support team for assistance. Use only as instructed—improper use may cause damage or injury (manufacturer/dealer not liable).

PRODUCT SPECIFICATIONS

MAIN COMPONENTS OF FOLDABLE ROLLATOR WALKER



Product Specifications

Unfolded dimension:	29.52"(L) x 25.19"(W) x 32.67"-38.58"(H) 750 (L) × 640 (W) × 830-980mm (H)
Folded dimension:	29.52"(L) x 12"(W) x 32.67"(H) 750 (L) × 305 (W) × 830mm (H)
Seat height:	21.25" (540mm)
Height adjustable range:	7 levels, 32.67"-38.58" 7 levels, 829mm-979mm
Net weight:	18.6lbs (8.4kg)
Max weight capacity:	300lbs (136kg)
Load capacity of the bag:	11 lbs (5kg)

INSTALLATION STEPS

BEFORE ASSEMBLING THE

1. Carefully remove all packaging materials. Do not use knives or other sharp tools, as they may damage the product or its surface.
2. Check the product for any visible damage. If you notice any damage or suspect a fault, do not use the product. Contact your supplier immediately for assistance.
3. If all parts are in good condition, dispose of the packaging materials in accordance with local waste disposal regulations.

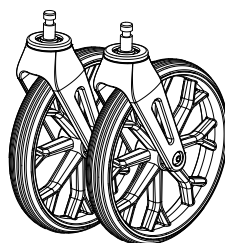
Intended Use

1. This rollator walker is intended for use by one person only.
2. Suitable for indoor and outdoor use.
3. Not suitable for sandy ground, gravel ground, extremely uneven terrain and extremely steep terrain.
4. Only suitable for people with a body weight not exceeding 300 lbs.

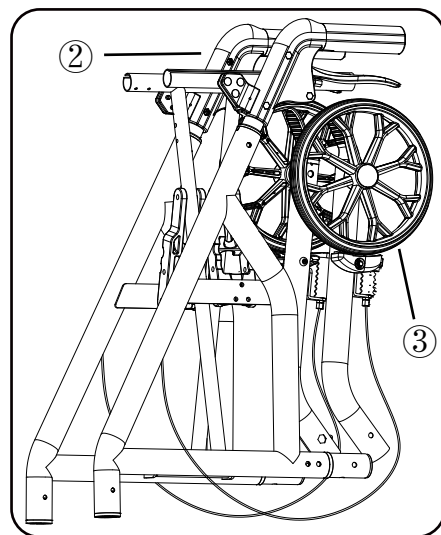
Please note : This device must be installed correctly before use. The maximum user weight is 136 kg (300 lbs). Do not exceed this weight limit, as doing so may result in injury or damage to the device.

PART LIST

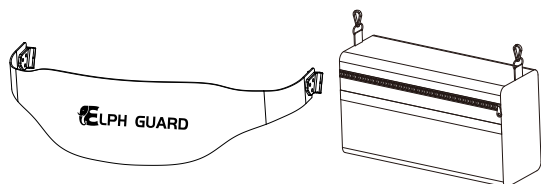
- ① 1 × folding rollator
- ② 2 × handle bar tubes
- ③ 2 × rear wheels tubes
- ④ 2 × front wheels
- ⑤ 1 × backrest
- ⑥ 1 × bag
- ⑦ 2 × height adjusting screws and 2 x nuts
- ⑧ 3 × rear wheelstube's detachable screws and 3 x nuts(One set is for backup purposes).
- ⑨ 3 × front wheel screws and 3 x washers(One set is for backup purposes).
- ⑩ 2 × screws and 1 x screw driver for backrest
- ⑪ 1 × cup holder



④

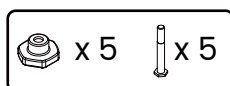


①

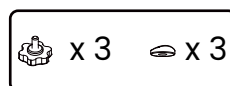


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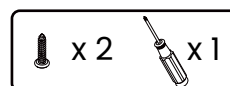
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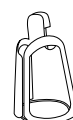
⑦ ⑧



⑨



⑩

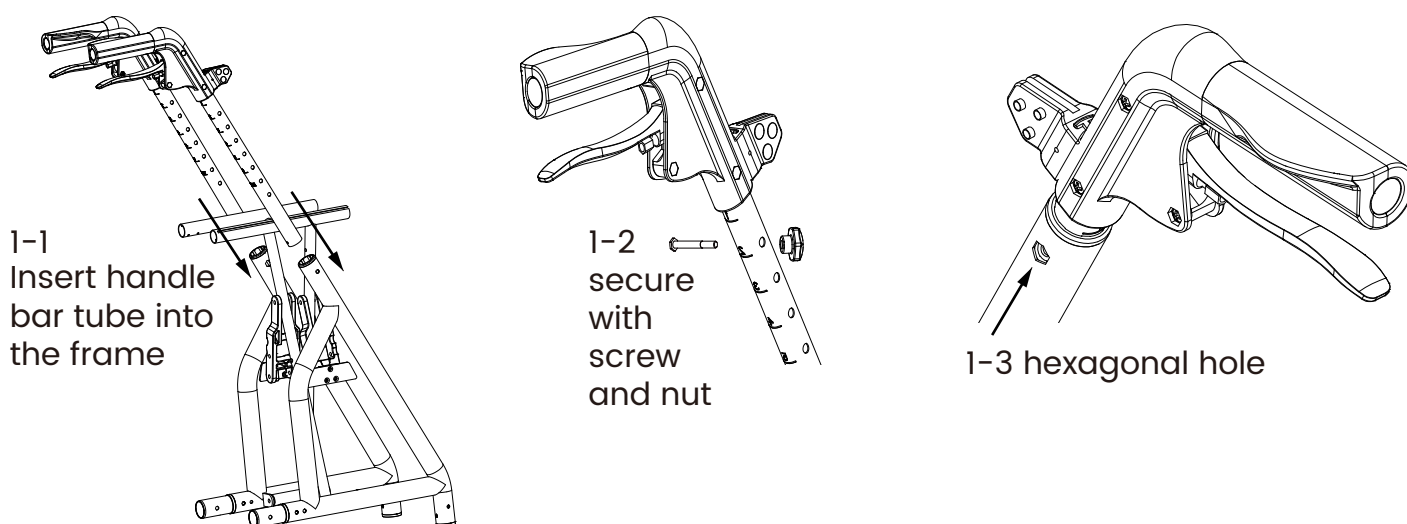


⑪

Assembling the rollator walkers:

1. Take the rollator and place it with the wheels on the floor.
2. Installing the ② handle bar tube (fig. 1):
 - a. Separate the ② left and right handle bar tubes.
 - b. Insert one ② handle bar tube into the frame (1-1) to the lowest height. This ensures sufficient brake cable length for easier installation of the ③ rear wheel tube later.
 - c. Secure the ② handle bar tube with a ⑦ screw and nut (1-2): Insert the screw from the inside of the frame. Fasten the nut from the outside. Ensure the screw head aligns with the hexagonal hole in the ② handle bar tube (1-3).
 - d. Repeat these steps on the other side.

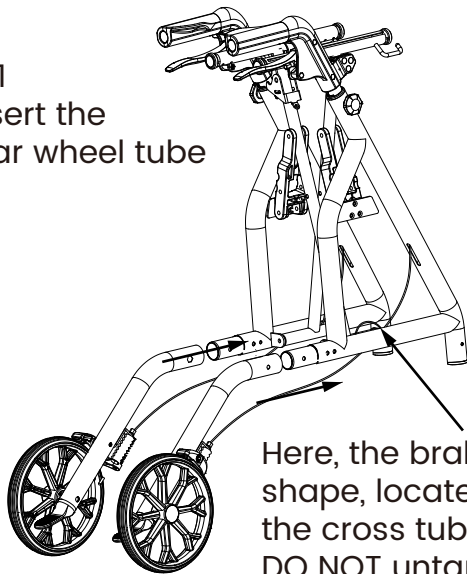
fig. 1



3. Installing the ③ rear wheels tubes (fig. 2)
 - a. Separate the left and right ③ rear wheels tubes.
 - b. Take one of the ③ rear wheels tubes. Insert the tube into the frame (2-1), while press and hold the spring at the frame bottom (2-2). Be careful PINCH POINT.
 - c. Secure the rear wheel tube with a ⑧ screw and nut (2-3): Insert the screw from the inside of the frame. Fasten the nut from the outside. Ensure the screw head aligns with the hexagonal hole in the ③ wheel tube (2-4).
 - d. Repeat the same steps for the other side.

fig. 2

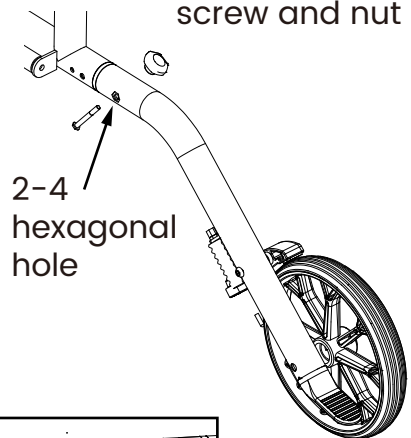
2-1
insert the
rear wheel tube



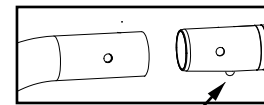
DO NOT untangle
the brake cable
circle!

Here, the brake cable is in a circular
shape, located on the inner side of
the cross tube and the frame.
DO NOT untangle the circle!

2-3
secure with
screw and nut



2-4
hexagonal
hole

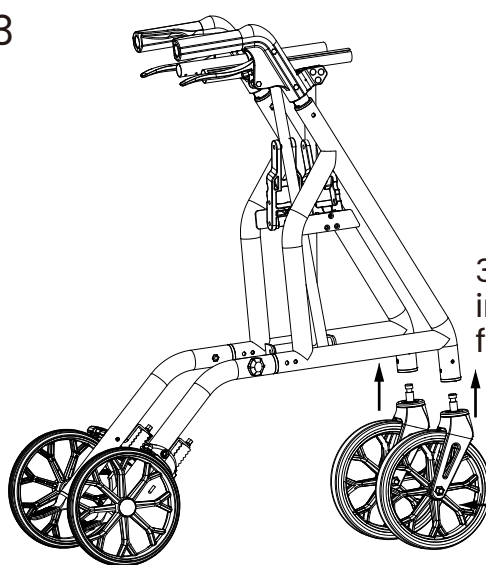


2-2 press spring

4. Installing the ④ Front Wheels

- Separate the left and right ④ front wheels, with the side without grooves facing outward (3-1).
- Remove the protective cap from the front wheel and insert the ④ front wheel into the corresponding hole on the frame (3-2).
- Secure the front wheel with a ⑨ screw and washer (3-3).
- Repeat the same steps for the other side.

fig. 3



3-2
insert the
front wheel

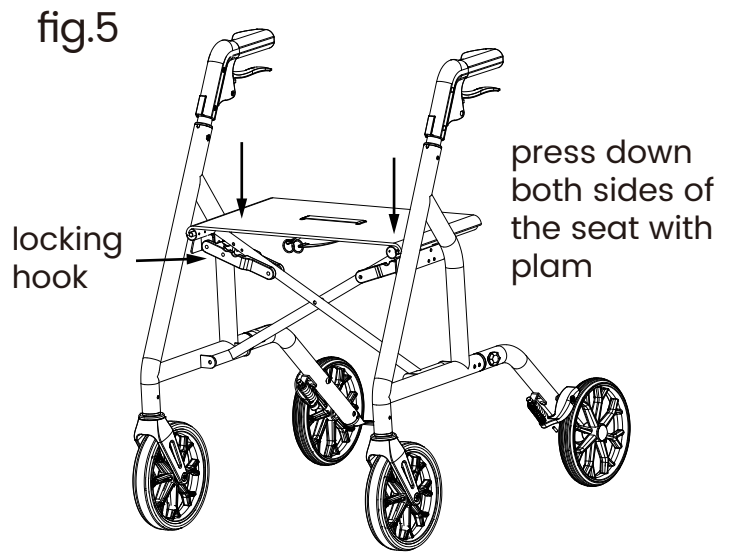
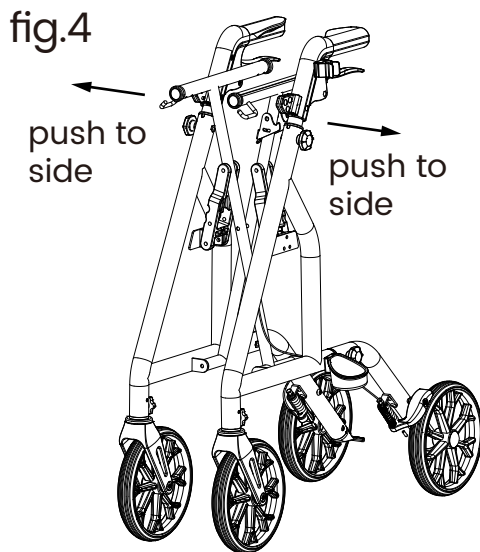
3-3
Secure the front
wheel with a screw
and washer

3-1
the side without
grooves facing
outward

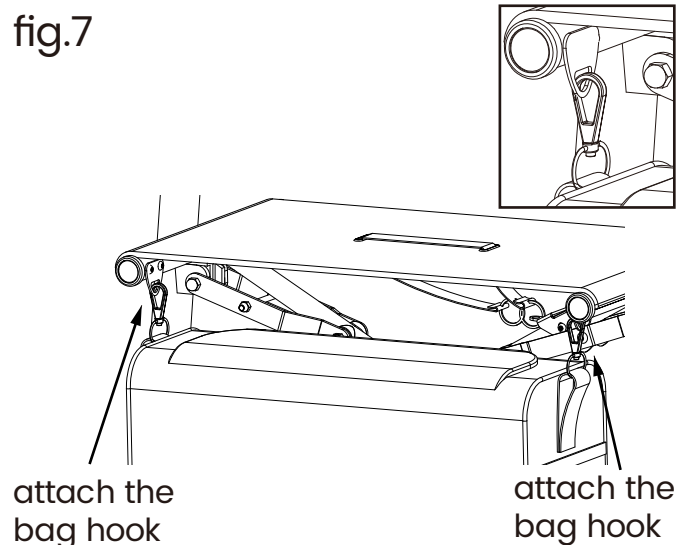
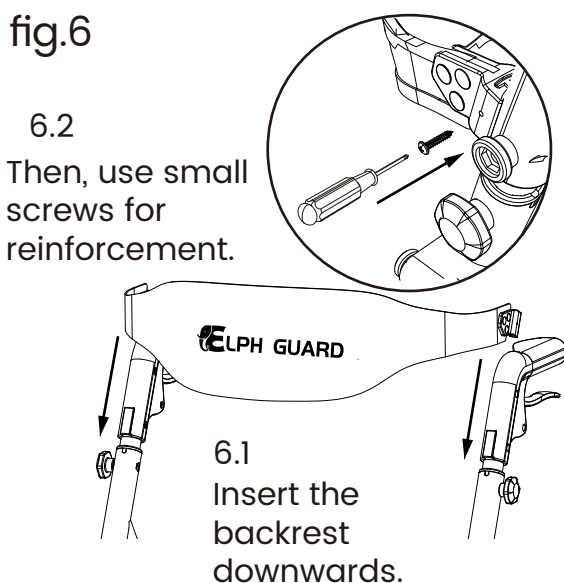
- Grasp the handles and push them to the sides to unfold the rollator (fig. 4).
- Press down on both sides of the seat frame until firmly clicked open and locked (fig. 5). Please make sure the locking hook under the seat is locked.



Notice: Be careful not to get your hand caught when pressing down. Avoid getting injured.



7. Adjust the height of the handles according to the height of the user (see HANDLE HEIGHT ADJUSTMENT).
8. Installing the ⑤ backrest (fig. 6): Insert the grooves at both ends of the backrest into the projections on the front of the handlebar, sliding it downward into place. Secure the backrest at both ends with the ⑩ screws using the screwdriver.
9. If you want, attach the bag to the rollator walker using the bag hook on the frame (fig. 7).



Notice: No walking or sitting before folding mechanism is fully engaged.

FOLDING INSTRUCTION

The walker features a unique patented easy-fold mechanism that allows the entire walker to be quickly and easily folded up by simply lifting the handle in the center of the seat.

When in use ensure the seat is very firmly pressed down and the mechanism is clicked into place.

fig.8

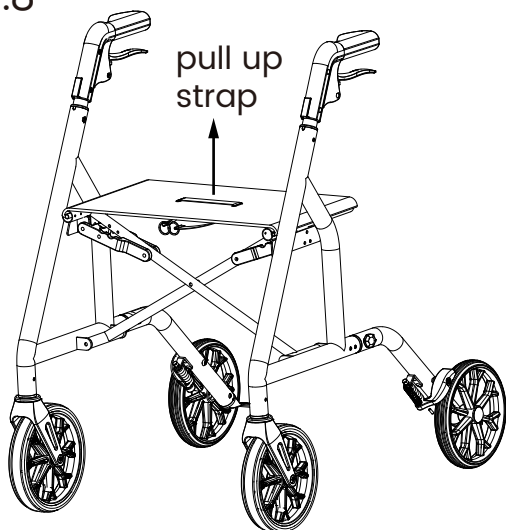


fig.9

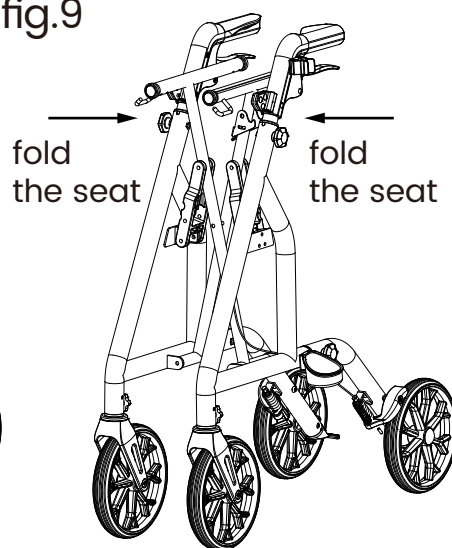
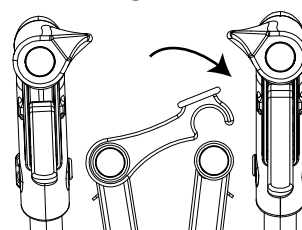


fig.10

Ensure it's fully secured before lifting or storing



HEIGHT ADJUSTABLE INSTRUCTIONS

Correct Handle Height

Stand upright next to the rollator with arms hanging loosely. Grasp the handlebars—arms should be slightly bent (correct height).

Handle Height Adjustable

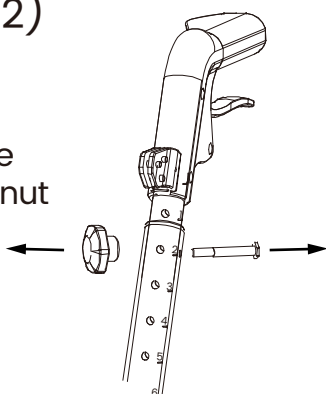
The height level of the handles is very easily adjusted for different user heights.

1. Remove the screw and nut from the handle bar tube (11-1).
2. Slide the tube up/down to align the marking line with your desired height. (11-2)

fig.11

11.1

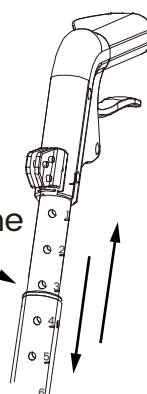
Remove the screw and nut



marking line

11.2

Pull up or down to adjust to the desired height



3. Re-secure the handle bar tube with the screw and nut.
4. Repeat the same steps for the other side.



DANGER OF INJURY!

Keep hands away from the side braces when folding the rollator walker.

USAGE

Walking: Keep rollator close to body; walk upright. Avoid gravel/sand/slopes. Do not use as a wheelchair.

Brakes: Pull levers to slow down; press down to lock (always lock before sitting/stopping). Pull up to release.

Only sit on the walker when both parking brakes are activated and the walker is on a level surface! Do not let yourself be pushed or push anyone else sitting on a walker while you are seated on it, as there is a risk of falling!

Obstacles: Hold firmly; avoid stairs/curbs. Do not tilt over 5°.

Seat: Sit only on flat surfaces (brakes locked). One person at a time; sit in center (feet on floor).

fig.12

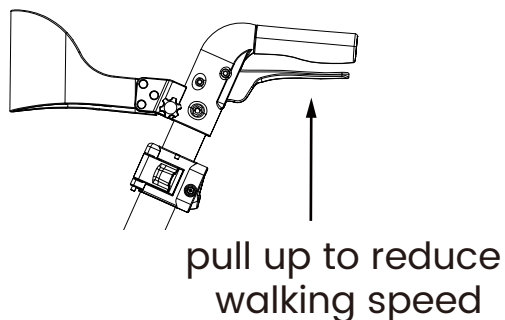
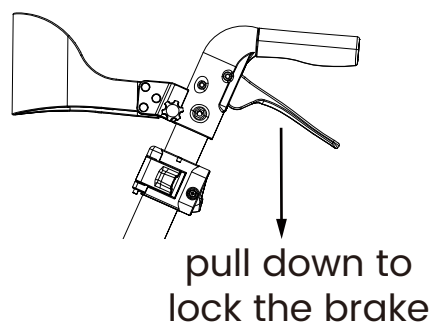


fig.13

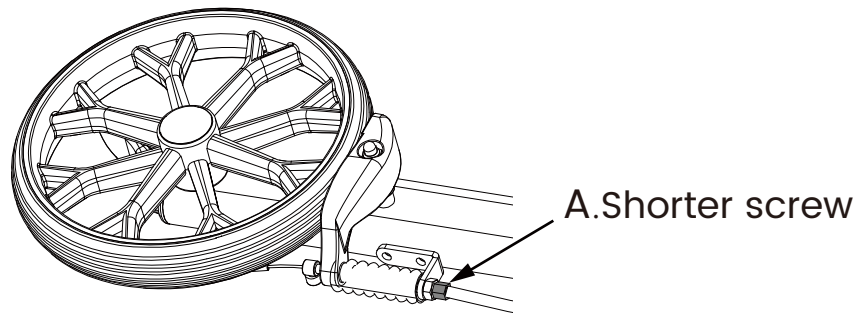


To ensure safety, always engage both parking brakes before stopping, parking, or especially before sitting down on the rollator walker. Before standing up, check that both parking brakes are still engaged so that you can get up safely.

Releasing the parking brakes: Pull both handbrake levers upward until they release and return to the neutral position. The brakes are now released.

NOTE: The brakes on the rollator walker are factory-set and normally do not require adjustment. The braking performance may become slightly weaker over time; this is normal. If you believe the brakes are no longer functioning correctly, have them repaired by qualified personnel. Do not adjust the brakes yourself unless instructed or assisted by qualified personnel.

fig.14



- Hold the rollator walker firmly when going over obstacles.
- Be especially careful when going down curbs.
- Do not use the rollator walker on stairs.
- Do not tilt the rollator walker more than 5° to either side. Risk of falling.

MAINTENANCE

Check before each use: Brakes/cables (no damage), wheels (smooth rotation, no wear), screws (tight), frame (no cracks/dirt). Do not use if faulty.

STORAGE & TRANSPORT

If you will not use the rollator walker for an extended period, please place the folded rollator walker securely in its designated storage location. Choose a dry, clean area away from walkways, stairs, or heat sources to prevent tripping hazards and damage. The surface temperature can rise when exposed to external heat sources (such as sunlight or outdoor environment).

If the rollator will not be used for an extended period, engage the parking brake to prevent it from rolling away, and park it where it will not pose a tripping hazard.

- If the rollator will not be used for an extended period, clean it before storage (see CLEANING).
- Store the rollator walker in a dry and well-ventilated place.
- Protect the rollator walker from frost and direct sunlight.
- Keep the rollator walker out of the reach of children.

CLEANING

Disinfection is generally not required.

Clean the rollator walker with a soft, damp cloth and, if necessary, a small amount of mild detergent. Then dry the rollator walker thoroughly. After cleaning, allow the rollator walker to air dry for a while so that hard-to-reach areas can dry completely. In particular, the wheels, handles, and brake mechanisms must be completely dry before the rollator walker is used again. Cleaning as described above will generally not cause corrosion.

SAFETY WARNINGS

Do not use under the influence of substances impairing mental/physical function.

Only use the provided bag—no other hanging bags.

Do not modify the rollator (especially moving parts).

Use on sidewalks only; avoid dark/poor visibility.

Children/people with reduced abilities: Use under supervision (risk of tipping).



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